

# FREQUENTLY ASKED QUESTIONS

**Q: I already have a payroll deduction for the Victoria Hospital Foundation Staff 50/50 Cash Lottery. Do I need to enroll again for 2019/2020?**

A. Yes, because the 2019/2020 Victoria Hospital Foundation Staff 50/50 Cash Lottery is a separate raffle from 2018/2019 and requires its own licence. In order to be eligible for this year's prizes, you must opt-in again for payroll deductions.

**Q. How can tickets be purchased?**

A. You can sign up for payroll deduction at [www.staff5050cashlottery.com](http://www.staff5050cashlottery.com)

**Q. What is the Victoria Hospital Foundation Staff 50/50 Cash Lottery prize?**

A. There are 26 bi-weekly draws. The prize awarded at each draw will represent fifty percent (50%) of the ticket sales for each pay period. The Value of the Prize will depend on total amount of tickets issued

**Q. What are the Victoria Hospital Foundation Staff 50/50 Cash Lottery ticket prices?**

- A.
- 1 for \$5
  - 3 for \$10
  - 8 for \$20
  - 15 for \$30

**Q. How many tickets are sold in total?**

- A.
- 41,600 Single tickets
  - 16,640 Sets of 3 for \$10
  - 12,480 Sets of 8 for \$20
  - 12,480 Sets of 15 for \$30
  - A total of 378,560 tickets are available for the 2019/2020 Lottery

**Q. How are the draws conducted?**

A. All draws will be under the supervision of Stride Management Corp. The lottery draws will be conducted using an RNG (Random Number Generation) system. The winning raffle draw number, for all draws, shall be determined from the pool of sold raffle ticket numbers.

**Q. What methods of payment are accepted?**

A. **Payroll deduction:** Payments are deducted from your paycheque each pay period

**Q. How much will be deducted from my paycheque?**

- A. Deductions are dependent on the ticket package selected.
- For example; if you have selected the set of 8 tickets for \$20, \$20.00 will be deducted each pay period and 8 tickets will be entered into the draw for that pay period.

**Q. When will my paycheque start getting deducted?**

A. Your ticket purchase will be deducted from your paycheque on the next available pay period. This will occur provided that; the ticket processing centre is able to validate your employee ID and only where tickets quantities are available at time of your opt-in.

**Q. How do I know my paycheque has been deducted for the Victoria Hospital Foundation Staff 50/50 Cash Lottery?**

A. Your deduction will appear on your pay advice as “50/50 DR” under deductions.

**Q. How do I opt-out of the Payroll Deduction Program?**

A. If you wish to opt-out from deduction please email [inquiries@staff5050cashlottery.com](mailto:inquiries@staff5050cashlottery.com)

**Q. How long does it take to receive the ticket?**

A. **Staff Payroll Deduction:** Official ticket(s) will be emailed approximately 1 week before the draw.

**Q. What are the cut off dates and draw dates?**

Cutoff Date	Pay Day Draw	Cutoff Date	Pay Day Draw
Wednesday, March 27, 2019	Friday, April 5, 2019	Wednesday, September 25, 2019	Friday, October 4, 2019
Wednesday, April 10, 2019	Thursday, April 18, 2019	Wednesday, October 09, 2019	Friday, October 18, 2019
Wednesday, April 24, 2019	Friday, May 3, 2019	Wednesday, October 23, 2019	Friday, November 1, 2019
Wednesday, May 08, 2019	Friday, May 17, 2019	Wednesday, November 06, 2019	Friday, November 15, 2019
Wednesday, May 22, 2019	Friday, May 31, 2019	Wednesday, November 20, 2019	Friday, November 29, 2019
Wednesday, June 05, 2019	Friday, June 14, 2019	Wednesday, December 04, 2019	Friday, December 13, 2019
Wednesday, June 19, 2019	Friday, June 28, 2019	Wednesday, December 18, 2019	Friday, December 27, 2019
Wednesday, July 03, 2019	Friday, July 12, 2019	Wednesday, January 01, 2020	Friday, January 10, 2020
Wednesday, July 17, 2019	Friday, July 26, 2019	Wednesday, January 15, 2020	Friday, January 24, 2020
Wednesday, July 31, 2019	Friday, August 9, 2019	Wednesday, January 29, 2020	Friday, February 7, 2020
Wednesday, August 14, 2019	Friday, August 23, 2019	Wednesday, February 12, 2020	Friday, February 21, 2020
Wednesday, August 28, 2019	Friday, September 6, 2019	Wednesday, February 26, 2020	Friday, March 6, 2020
Wednesday, September 11, 2019	Friday, September 20, 2019	Wednesday, March 11, 2020	Friday, March 20, 2020

**Q. When will the winners list be posted?**

A. Each draw day, the winning name is emailed to lotto participants at the email address provided

**Q. What is the licence number of the raffle?**

A. Licence LR18-0116

**Q. Who is the Project Manager?**

A. Dean Faithfull #501962GS/ Stride Management Corp.

**Q. Is the ticket tax deductible/do you get a tax receipt?**

A. No, there is no tax receipts issued and the ticket is not tax deductible

**Q. Must the ticket purchaser and the name on the ticket be over the age of 19 years?**

A. Yes; all purchasers must be 19+ years of age

**Q. Where do proceeds from the Victoria Hospital Foundation Staff 50/50 Cash Lottery go?**

A. Proceeds go to the Victoria Hospital Foundation in support of the purchase of innovative equipment and enhancement of patient care for Victoria Hospital.

**Q. I'm not on the VHF email distribution list. How do I get on this list?**

A. Please email [inquiries@staff5050cashlottery.com](mailto:inquiries@staff5050cashlottery.com) or [vhfoundation@paphr.sk.ca](mailto:vhfoundation@paphr.sk.ca) and provide your email address.

**Q. Is the Victoria Hospital Foundation Staff 50/50 Cash Lottery website security enhanced?**

A. Yes, the Victoria Hospital Foundation Staff 50/50 Cash Lottery site is security enhanced within the Secure Online Order Forms. For a user to be sure of this, observe the left-hand corner of the address bar and a small image of a padlock will be visible. This image indicates a secure area of a website. Another indication of this is when the web address reads https:// as opposed to http://. The "s" in https stands for Secure

**Q. Why am I unable to access the Secure Online Opt-in page?**

A. If you are using **Internet Explorer** and are experiencing difficulty accessing the Secure Online Opt-in Page,

- This could be the result of an outdated browser. The Victoria Hospital Foundation Staff 50/50 Cash Lottery Opt-in page is not compatible with Internet Explorer version 10 or lower. Due to Microsoft security updates, if your browser version is less than Internet Explorer 11 you will have difficulty viewing our page. Please visit [windows.microsoft.com/en-ca/internet-explorer/download-ie-MCM?FORM=MI09JH&OCID=MI09JH](http://windows.microsoft.com/en-ca/internet-explorer/download-ie-MCM?FORM=MI09JH&OCID=MI09JH) to update to the latest version of your browser, otherwise use a different browser (Chrome, Mozilla, Firefox, etc.) to Opt-in.
- If you are using a Windows platform such as **Vista, XP or any older version**,
  - You will not be able to update Internet Explorer to its latest version. Again, we recommend switching browsers.
  - We appreciate your support and apologize for any inconvenience this may cause

**Q. Can I choose a specific ticket number?**

A. No; ticket numbers are consecutive, computer generated and assigned at time of purchase

**Q. How many names can be put on a ticket?**

A. One; the name of the employee that has opted in through the website Opt-in page will appear on the ticket

**Q. How are winners notified?**

A. Once draws have been completed; the winner will receive a call from the VHF who will verify the winner's ticket purchase and provide instructions for obtaining their prize. If a winner cannot be reached this way an official prize letter will be emailed to the winner with instructions to claim their prize

**Q. What happens if I lose my ticket or I can't find it?**

A. You do not need your ticket to claim your prize. We have all the necessary information to verify the winner. Your name, address & phone number is recorded in the database along with your ticket number. If you have a winning ticket number, you will receive notification on how to claim your prize. Winners are required to provide their Identification Card as well as a second piece of Photo ID in order to claim their prize

**Q. Who cannot purchase tickets?**

A. Victoria Hospital Foundation staff, Stride Management Corp. staff, and anyone under the age of 19 are not eligible to participate in Victoria Hospital Foundation Staff 50/50 Cash Lottery.

**Q. What is done with my personal information?**

A. Your information is jointly maintained by the VHF and Stride Management for the sole purpose of conducting the lottery and is not shared or sold. Both the VHF and Stride Management have confidentiality agreements with the Saskatchewan Health Authority.